

Customer Service Skills Success 4th

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8) Communication Skills. Good customer service communication skills involve more than just the words you say although those are important too. Good communication skills involve body language, facial expressions, tone of voice, and much more. When conversing with an irate customer, try these simple tips for good communication: Keep your body ...

The 20 Most Important Customer Service Skills You Need To ...

To accomplish this, you will likely use several different skills: Communication. You will need to be responsive in a timely manner. You will need to communicate with them in a clear,.... Empathy. Your interactions may begin with someone who is frustrated or unhappy. It is important that you ...

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